



## Skill Enhancement

We understand that the Electronic Receipting System has been extended to cover Skill Enhancement trainees as well as TOPS and Youth trainees.

To date TEC has not provided us with a technical specification and so we are unable to do anything to implement the extension. We would however like to know how many of our clients have Skill Enhancement trainees.

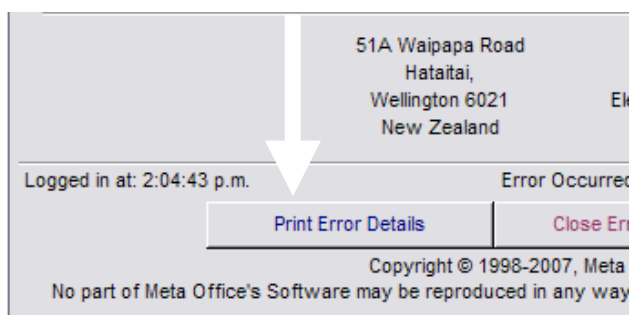
Please let us know – via an email to the Help Desk – if you do have Skill Enhancement trainees. More information about Skill Enhancement can be found at the [TEC website](#).

## Microsoft Office 2007

Our testing with Microsoft Office 2007 continues with Version 3. By and large many of the issues have now been worked through.



If you are using Version 3 with Office 2007, and encounter an error, click the Print Error Details button. Send the error report to us via email as an attachment or fax it to us.



For Access based errors send us a screenshot.

## Nipper Problems – Microsoft Office 2000-2003

If you are having problems with Nipper and it is coming up with an error message(s) there are a few things you can do.

**Check to see if you have the latest version of Nipper.** Updates to Nipper are made available on a regular basis.

**Check to see if you have the latest services packs and updates for your version of Microsoft Windows.** Nipper requires service packs and updates for Windows are installed and kept up to date. To update your version of Windows visit the Microsoft Windows Update website which at: <http://windowsupdate.microsoft.com/>

**Check to see if you have the latest services packs and updates for your version of Microsoft Office.** Nipper also requires service packs and updates for Office are installed and kept up to date. To check for updates visit the Microsoft Office website which can be found at: <http://office.microsoft.com>

**Office 2003 and Service Pack 3**  
Service Pack 3 has been recently released for Office 2003. While we've had some minor issues with our other product, Take2 there has been no indication of any problems with Nipper.

**Dial Up Internet?**  
Note the file sizes, they can be large and therefore slow to download.

**UNSUBSCRIBING FROM THE NEWSLETTER:** If you no longer wish to receive the Nipper Newsletter, please send an email to [helpdesk@meta-office.com](mailto:helpdesk@meta-office.com). Include in the subject line "UNSUBSCRIBE NIPPER NEWSLETTER" and the email addresses to remove in the body of the email.