

# Tip Sheet No.37

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## Applying Updates for Nipper

After downloading the update, the zip file (which contains the update) must be extracted into your Nipper folder, overwriting any old files, before the update will take effect.

### Request the Password

The update files are password protected. You will need to request the password in one of the following ways:

1. Request the password through the form on the Nipper website.

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Enter your e-mail address :	<input type="text"/>
Enter your full organisation name :	<input type="text"/>
Enter your 4 digit provider code (issued by NZQA) :	<input type="text"/>
<input type="button" value="Submit Nipper Password Request"/>	

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2. Email [helpdesk@adaptit.co.nz](mailto:helpdesk@adaptit.co.nz) and request the password.

### Applying the Update

1. Double-click on the update file downloaded.
2. If a security warning appears click on the Run button.
3. Browse to the Nipper folder location as noted in Tip Sheet .
4. Click on the **Unzip** button.



5. Enter the password.
6. You will be prompted to overwrite the old file.
7. Click on the **Yes** button.

The new update file will overwrite the old existing file.

The update should be complete. Note that the version number should have changed to reflect the latest version. The version number can be located on the top left hand corner of the Nipper window.